

Bücherhallen Card

Who	Service	Direct debit annual	Alternative payment options annual
Children aged 0-8 years	can borrow all children's media pursuant to the German Youth Protection Act [JuSchG] from the children section, sheet music, items, console games and Tonies	€ 3,00	€ 5,00
Children and young people aged 0-8 years if entitled to the benefits of the education and participation package [Bildungs- und Teilhabepaket]	Proof required: German Social Code [SGB] book II, book XII, housing benefit [Wohngeld], supplementary child benefit [Kinderzuschlag], section 2/section 3 of the German Asylum Seekers' Benefits Act [AsylbLG]	Free of charge	Free of charge
Children and young people aged 9-17 years	can borrow all media pursuant to the German Youth Protection Act [JuSchG] from the children and adult section	€ 6,00	€ 8,00
Children and young people aged 9-17 years if entitled to the benefits of the education and participation package [Bildungs- und Teilhabepaket]	Proof required: German Social Code [SGB] book II, book XII, housing benefit [Wohngeld], supplementary child benefit [Kinderzuschlag], section 2/section 3 of the German Asylum-Seekers' Benefits Act [AsylbLG]	Free of charge	Free of charge
Adults aged 18-26 years	can borrow all media; incl. access during staffless opening hours	€ 18,00	€ 23,00
Adults aged 27 years and over	can borrow all media; incl. access during staffless opening hours	€ 45,00	€ 50,00
Adults, discounted rate	Proof required: pupils, apprentices/trainees, students, BFD, FSJ, etc., benefit recipients and residence permit holders [Aufenthaltstitel] entitled to benefits as defined in the German Social Code [SGB] book II (jobless benefits [ALG II]) and book XII, certificate of permission to reside [Aufenthaltsgestattung], temporary suspension of deportation [Duldung], proof of arrival [Ankunftsnachweis/BüMA], residence certificate if applicable in accordance with the German Asylum-Seekers' Benefits Act [AsylbLG] can borrow all media; incl. access during staffless opening hours		€ 20,00
Service card	For people who do not have a residential address Proof required: confirmation of a postal address at a co-operating Hamburg day facility can borrow all media; incl. access during staffless opening hours	–	€ 5,00
On-site card (valid for one day only)	to use computer work stations as well as to print, photocopy and scan documents at the library no access during staffless opening hours	–	€ 3,00
Replacement card	available for all Bücherhallen cards	–	€ 3,00



Note on the direct debit procedure: To terminate the direct debit procedure, you must give six weeks' notice prior to the date the annual fee is due More information is available at: www.buecherhallen.de/agb.html Note on the direct debit procedure: To terminate the direct debit procedure, you must give six weeks' notice prior to the date the annual fee is due More information is available at: www.buecherhallen.de/agb.html

Overdue charges

Overdue charges per week and per media unit	Adults, 18 years and over	Children and young people under 17
Per media unit, in the 1st week (fee due on the 1st day)	€ 2,00	€ 0,30
Per media unit, in the 2nd week (fee due on the 8th day)	€ 6,00	€ 1,50
Per media unit, in the 3rd week (fee due on the 15th day)	€ 10,00	€ 3,00
1st reminder	€ 2,00	€ 2,00
2nd reminder	€ 6,00	€ 6,00
3rd reminder (claim)	€ 12,00	€ 12,00

General fees and charges

Due for	Fee/charges
Media replacement: cost of similar new media as listed in the Bücherhallen catalogue plus administrative fee	Cost of similar new media plus € 5,00
Inter-loan service / reservation fee per media unit	€ 2,00
Reimbursement of costs incurred to determine the address	€ 15,00

Borrowing periods

For/per	Borrowing periods
Each media unit	4 weeks
e-media	as per the licence terms

Maximum number of media that can be borrowed

Maximum number of media that can be borrowed	0 to 8 years	9 years+
Novels and non-fiction media (books, maps)	0	50
Children's media (books) as well as magazines, board games, CDs, DVDs, Blu-rays	30	30
Console games and Tonies	10	10
Library of things (items)	3	3
Sheet Music	30	30