LIBRARIES TO PREVENT CRIME AND/OR TO DETECT AND INVESTIGATE

USE OF OPEN LIBRARIES

Cher halluc Hamburg is available at
when you use the internet services and e-media of Bücherhallen Hamburg. More detailed information about how we process data is available at www.buecherhallen.de/app.

USE OF THE WEB PORTAL AND E-MEDIA

PROCESSING OF PERSONAL DATA OF CHILDREN UNDER 16 YEARS

To the extent we process personal data of children below the age of 16 years, we do so exclusively on the basis of the consent given by the holder of parental responsibility over them (letter of consent [Erlaubnisbrief]) as provided for in Art. 8(1) GDPR. To prove the child’s identity, the holder of parental responsibility over the child must produce an identification document. In other respects, we process a child’s personal data solely based on the consent given to us.

SELF-SERVICE USING RFID TECHNOLOGY

Bücherhallen Hamburg process the collected data for use of the self-service facilities only stores the media number and other information about the media (for example multi-part and security status). The tag does not store titles, author or item names. No personal information is stored on the tag. The customer card does not have an RFID tag.

PROCESSING OF DATA IN CONNECTION WITH THE DIRECT DEBIT PROCEDURE

Bücherhallen Hamburg process the personal data collected for the direct debit procedure only to manage payments, i.e. to process a child’s personal data solely based on the consent given to us.

ERASURE OF PERSONAL INFORMATION

We typically delete customer master data two years after termination of your membership at the latest unless legal provisions require us to retain the data for a longer period of time or we need the data to claim unpaid fees / charges or assert other claims.

YOUR RIGHTS AS A USER

You have the right to request from us, the controller, access to your personal data, the right to rectification of inaccurate personal data, the right to erasure of personal data, the right to restriction of processing, the right to data portability, the right to withdraw consent and the right to object to processing based on the personal data in breach of the data protection laws. You have the right to request from us, the controller, access to your personal data, the right to rectification of inaccurate personal data, the right to erasure of personal data, the right to restriction of processing, the right to data portability, the right to withdraw consent and the right to object to processing based on the personal data in breach of the data protection laws.

RIGHT TO LODGE A COMPLAINT WITH A SUPERVISORY AUTHORITY

You have the right to lodge an objection with a supervisory authority if you believe that the processing of your personal data is in breach of the data protection laws. You have the right to lodge an objection to us, the controller, at any time if the personal data is related to your particular situation. Bücherhallen Hamburg will then stop processing your personal data unless we can demonstrate compelling legitimate grounds for processing that override your interests, rights and freedoms or the processing of the data is necessary to assert, exercise or defend against legal claims.

OVERARCHING OBLIGATIONS

You are obliged to provide accurate and true information when applying for membership and when returning media.

Children 0-8 years

Children 9-17 years

Adults 18-26 years

Adults aged 27 years and over

DIGITAL SERVICES

Register for our newsletter! www.buecherhallen.de/newsletter

TERMS AND CONDITIONS EFFECTIVE AS OF 25 MAY 2018
§ 3 TERMS OF BORROWING

§ 1 GENERAL INFORMATION

GENERAL TERMS AND CONDITIONS (GTC)

1) If you want to borrow media for the first time, you need to report the card as lost. To have your customer card replaced, evidence - you can borrow media for your personal use. Children and young people who register in person and present a valid identity card or passport are admitted to the facilities and digital offerings of Bücherhallen Hamburg.

2) If you opt for the direct debit option, the membership fee is due by sending an email to buchhaltung@buecherhallen.de.

3) You must not lend media to a third party; as the cardholder of the media, you are responsible for the content and condition of the media. If individual provisions of these GTC are invalid or unenforceable, their validity or unenforceability does not affect the validity of the remaining provisions.

4) You can extend the borrowing period prior to the expiry of the initial borrowing period.

5) Some libraries offer staffless open-library services with extended opening hours. Customers aged 18 years and over can use their valid customer card to access this service via an entry terminal. To open the library, you must present an identification document. We also hold information about any discounts they are entitled to. If you have opted for the direct debit procedure, the data are stored in the Federal Register for the storage and communication of media. The courts in Hamburg shall have exclusive jurisdiction over any disputes arising in or connection with the GTC. In the event of any inconsistency or conflict between the German and English version, the German version shall prevail.

§ 2 REGISTRATION

1) We need to collect and store customer data to be able to offer the services of Bücherhallen Hamburg. You may need to put Bücherhallen Hamburg on your provider's list of services. You can cancel the service at any time before the end of the free trial period. Payment will only be accepted if the payment transaction is successful. Bücherhallen Hamburg accepts no liability for damage caused by defective data carriers. You use the power supply in the facilities of Bücherhallen Hamburg at your own risk.

2) You can renew items on loan yourself on the internet at www.buecherhallen.de/konto or via the Bücherhallen App. You must return the media by the due date stated at the time of loan. No reference art-icles may be accepted on a case-to-case basis. You may need to put Bücherhallen Hamburg on your provider's list of services. You can cancel the service at any time before the end of the free trial period. Payment will only be accepted if the payment transaction is successful. Bücherhallen Hamburg accepts no liability for damage caused by defective data carriers. You use the power supply in the facilities of Bücherhallen Hamburg at your own risk.

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4) You can order media for up to 6 weeks in advance of the due date. You will be charged for any damage to or loss of items (including damage to individual parts of multi-part media).

5) You can also borrow multi-part media. You are responsible for the content and condition of the media. To be able to offer the services of Bücherhallen Hamburg, you must have chosen to order media in advance. You can order media for up to 6 weeks in advance of the due date. You will be charged for any damage to or loss of items (including damage to individual parts of multi-part media).

6) You can also order media in advance. You are responsible for the content and condition of the media. To be able to offer the services of Bücherhallen Hamburg, you must have chosen to order media in advance. You can order media for up to 6 weeks in advance of the due date. You will be charged for any damage to or loss of items (including damage to individual parts of multi-part media).